



# Training Programmes

**Intercultural Awareness, Migrant Rights,  
Immigration and Integration Issues**

51A O'Connell Street

Limerick, Ireland

Phone: 061 310328

Email: [m.cannon@dorasluimni.org](mailto:m.cannon@dorasluimni.org)

Web: <http://www.dorasluimni.org/>

## **Doras Luimní Training Programmes**

Doras Luimní is an independent non-governmental organisation which was set up in 2000 in response to a need in the Limerick region to provide asylum seekers, refugees and migrants with sanctuary and support. Our aims are to open doors to all providing individual support while informing and involving the local community in areas relating to migrants, asylum-seekers and refugees, multiculturalism and racism, and to work with the statutory and voluntary bodies in planning and implementing programmes to support migrants. Doras Luimní is a registered company limited by guarantee and has charitable status.

Doras Luimní provides information, referral and legal advice, and advocacy for all migrants in Limerick City and County including asylum seekers and refugees. It provides integration services through its work with the Limerick Integration Working Group. Doras Luimní supports the work of statutory and non-statutory agencies that come into contact with our client group and seeks to raise awareness through training sessions and workshops.

### **Our Training Programme?**

In the past year, Doras Luimní has focused on the area of training and established itself as a regular trainer on the rights and entitlements of migrants and immigration issues, as well as intercultural competency for mainstream service providers, the community and voluntary sector and other migrant rights specialist organisations.

Doras Luimní has also been responding to requests for training from statutory bodies, other service providers and community groups who work with migrants. With experience as an information provider, advocate and trainer Doras Luimní now wishes to share its knowledge and expertise with other organisations through its training programme.

### **What we offer?**

The training modules cover a wide area of need responsive training ranging from inter-cultural awareness to migrants rights and entitlements and immigration law and policy. An important feature of our training courses is that each training module is designed to meet the exact need of the client organisation. Therefore, training modules are produced in consultation with clients.

#### **Options**

- In-house organisation based training, scheduled and designed according to the organisations own needs.
- Scheduled workshops– pre-set calendar that people from all organisations can attend.

## Course outlines

- **Intercultural Awareness Training**

This course is ideal for organisations who want to bring about institutional change in the way that they work with migrants. It involves sessions on individual staff development as well as enabling participants to devise tangible and implementable actions in their work-place. This course is also offered as a one-day introductory session.

- **Immigration Law and Policy**

This training course comprises of an introduction to Immigration Law and Policy in Ireland including protection, work permits, EU immigration and EU treaty rights. It will introduce the participants to the relevant legislation and schemes governing the immigration mandate in Ireland.

- **Migrant Rights and Entitlements**

This course explains the different categories of migrants in Ireland. It includes both voluntary and involuntary migrants and covers the rights and entitlements that each category of migrants enjoy in terms of access to employment, education, social welfare, family reunification and application for naturalization.

### Specialist Topics for Service Organisations

- Intercultural understanding of the reasons behind migration
- Understanding migration patterns and the implications of Dublin 2
- Understanding cultural differences that exist such as fear of authorities, distrust of police and government through experience in their home countries
- Difficulties in other countries in securing documentation such as birth certs, passports, bank account details
- Understanding who is allowed to leave Ireland and for how long (i.e. refugees can't go back to their country or origin, but others can)
- Direct provision and its impact on individuals health and well-being

### Aims

- Increase familiarity about intercultural differences
- Create ability to reflect on own and organisational behaviour
- Improve service delivery and enhance quality of interaction
- Promote equity and justice
- Provide accurate and accessible information
- Identify current gaps in service provision
- Promote citizenship

### Expected Outcomes

- Equip participants with knowledge necessary to work effectively in a multi-cultural environment
- Being conscious of impact of actions and policies (own and organisational) on individuals from minority ethnic backgrounds
- Understand equity
- Give people the initiative to find out information for themselves

## **Training Methodology**

Participation through:

- Brain storming
- Group discussion
- Exercises
- Flip charts
- Experiential exercises
- Role play
- Case study to research
- Issues identified by case workers

## **Previous Clients**

- Mainstream service providers e.g. Citizens Information Centre, Social Welfare, FAS, social workers etc.
- Educational institutions
- Health service providers
- Hostel management
- Policy makers
- Gardaí
- Probation services

## **Trainer**

### **Dr. Matt Cannon, *Integration Policy Officer***

Matt Cannon was appointed as Integration Policy Officer in 2012 having been associated with Doras Luimní since 2009 as a volunteer member of Doras Luimní board of management. Matt has BA in International Relations/Political Science and a PhD on European Integration. Matt is a lecturer in the Kemmy Business School at the University of Limerick where he lectures on business communication, intercultural communication and conflict resolution.

The training will be delivered in collaboration with practitioners, caseworkers, our clients and other local community organisations.

## **How are we different from other trainers?**

- We are a community non-for-profit organisation, our only goal is to bring about a change in attitudes
- Through our caseworkers we have access to relevant issues for migrants
- Our partnership approach with participants allows for follow up and post training communications
- Our training style is participative, interactive, challenging, but non-confrontational
- We provide a broad range of learning activities in order to sustain group interest and to facilitate diverse adult learning styles

**For further information please contact:**

Dr. Matt Cannon  
Training & Integration Officer

Phone: 061-310328; (M) 087 4154731

E-mail: [m.cannon@dorasluimni.org](mailto:m.cannon@dorasluimni.org)

Web: [www.dorasluimni.org](http://www.dorasluimni.org)